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COLD RELIEF

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MASSACHUSETTS 1988-89 ENERGY ASSISTANCE PROGRAMS

Commonwealth of Massachusetts
Michael S. Dukakis, Governor

Executive Office of
Communities & Development
Amy S. Anthony, Secretary

MESSAGE FROM THE SECRETARY

October, 1988

The state's Fuel Assistance and Energy Conservation programs have provided important assistance to the Commonwealth's low-income citizens for over thirteen years. During the coldest months, fuel assistance funds help low income households to pay their heating bills. Energy conservation programs provide resources so that income eligible homeowners and tenants can make permanent improvements to their heating systems and better weatherize their homes.

These energy programs are administered in Massachusetts by the Executive Office of Communities and Development. Despite a second consecutive year of cuts in federal support for the Fuel Assistance program, EOCD is working to ensure that benefits are not severely affected. The Dukakis administration and a supportive state legislature have committed $17 million to supplement federal funds. The agency is also working to develop partnerships with energy vendors to maximize benefits and protection for clients.

This brochure describes the Fuel Assistance and Energy Conservation Programs, providing details on who is eligible and how these programs can be utilized through local agencies. We hope you find this COLD RELIEF brochure to be informative and useful in assisting those you serve to access our energy programs.

Amy S. Anthony
Secretary
Executive Office of Communities
and Development

1988-89 MASSACHUSETTS FUEL ASSISTANCE PROGRAM

The Massachusetts Fuel Assistance Program is designed to help low-income households, both homeowners and renters alike, meet the high cost of home heating. The Program is administered by the State's Executive Office of Communities and Development (EOCD) through 22 local agencies under contract with EOCD.

Eligibility and benefits are determined by gross annual household income, number of household members, and vulnerability to heating costs. Households which document income for less than the full year preceding the date of their application (a minimum of the most recent 4 weeks) will have their income annualized to determine eligibility. Levels of assistance have been established to target the highest benefits to households with the lowest income and greatest energy vulnerability. Benefits can range up to $675.

Assistance is made in the form of vendor payments on behalf of eligible households which are directly responsible for their own heating bills, and in the form of payment of a percentage of rent for eligible households whose heat is included in rent. Fuel assistance benefits shall not be counted as income toward eligibility for any other assistance programs.

Program funding of up to $58 million is anticipated from the U.S. Department of Health and Human Services for the 1988-89 heating season. Also, the Massachusetts Legislature has again demonstrated its unique commitment to this Program by an appropriation of $17 million, which is used to supplement Federal funding as well as to establish a separate eligibility category for one and two person households, mostly elderly and handi-

capped, with income just above Federal limits.

Because of the limits of funding and benefits, the Program is neither intended nor able to cover the entire cost of home heating and energy, and eligible households can expect to use their own financial resources for energy costs beyond the amount of fuel assistance benefits. Fuel Assistance payments depend upon the availability of funding and therefore cannot be guaranteed.

Applications for Fuel Assistance will be taken by local agencies from November 1, 1988 to March 31, 1989, to cover heating costs incurred through March 31. An application for Fuel Assistance filed during the 1988-89 heating season will also serve as an application for the various EOCD energy conservation programs described below.

1988-89 MASSACHUSETTS ENERGY CONSERVATION PROGRAMS

Through its network of 29 local agencies, the Executive Office of Communities and Development, Office of Energy Conservation, provides comprehensive energy conservation services that help low-income homeowners and renters increase energy efficiency and comfort in their homes, while lowering the household's heating bills—all at no cost to the household.

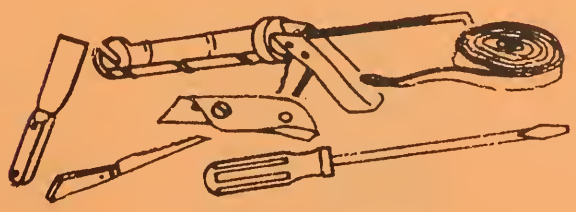
Similar to the Fuel Assistance Program, eligibility is based on annual income and household size and is determined on a case by case basis by the local agency.

EOCD's energy conservation services, which are divided into two overall programs—the Weatherization Program and the Heating System Program, are funded by a combination of sources including the U.S. Department of Energy, the Commonwealth of Massachusetts, and oil company overcharge funds collected and distributed to States by the Federal government.

The WEATHERIZATION PROGRAM can provide up to $2000 in services including caulking and weatherstripping, attic, wall and perimeter insulation, and installation of storm windows. Local agency staff will perform an energy survey of an eligible household's dwelling to determine which measures are most cost effective, and will make all arrangements for approved work to be performed.

The HEATING SYSTEM PROGRAM can provide an eligible household with emergency burner repair or replacement, system cleaning and tune-up, and heating system repair or replacement as needed. Low-income households experiencing emergency no-heat situations, or simply burdened with excessive heating bills due to an inefficient or malfunctioning system, are encouraged to contact their local agency for this assistance. Heating System Program services are valued from $50 up to $2,250, depending on the work performed.

All evaluations and repairs/replacements under the Weatherization and Heating System Programs are performed by agency staff and contractors who are certified or licensed technicians. All completed work is inspected by trained staff to ensure quality and compliance with required standards.



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Local Energy Assistance Agencies

1 **Action for Boston Community Development, Inc. (ABCD)**
178 Tremont Street
Boston, MA 02111

(617) 357-6012

2 **Action, Inc.**
47 Washington Street
Gloucester, MA 01930

(508) 281-3900

3 **Berkshire Community Action Council, Inc. (BCAC)**
74 North Street
Pittsfield, MA 01201

(413) 445-5671 – Pittsfield
(413) 743-0255 – Adams
(413) 663-3014 – North Adams
(413) 243-0569 – Lee
(413) 528-1947 – Great Barrington

4 **Community Action, Inc. (CAI)**
25 Locust Street
Haverhill, MA 01830

(508) 373-1971 – Haverhill
(508) 388-3066, 388-2570 – Amesbury
(508) 465-5304 – Newburyport

5 CAMBRIDGE
a) City of Cambridge Department of Human Services
51 Inman Street
Cambridge, MA 02139

Cambridge residents:
(617) 491-4367
Somerville residents:
(617) 623-8400

b) City of Cambridge Department of Community Development
57 Inman Street
Cambridge, MA 02139

(617) 498-9034

6 **Community Action Program Intercity, Inc. (CAPIC)**
92 Hutchinson Street
Revere, MA 02151

(617) 284-8550

7 **Citizens for Citizens, Inc. (CFC)**
264 Griffin Street
Fall River, MA 02724

(508) 679-0041 – Fall River
(508) 823-6346 – Taunton
(508) 672-2221 – "Hotline"

8 **Community Teamwork, Inc. (CTI)**
167 Dutton Street
Lowell, MA 01852

(508) 459-6161 – Greater Lowell
(508) 647-1620 – Greater Waltham

9 **Franklin Community Action Corporation (FCAC)**
39 Federal Street
Greenfield, MA 01301

(413) 773-3421, 773-9713 – Greenfield
(413) 625-6616 – Shelburne Falls, West County
(617) 544-6202 – Orange, East County

10 **Greater Lawrence Community Action Council, Inc. (GLCAC)**
350 Essex Street
Lawrence, MA 01840

(508) 686-3915

11 **Housing Assistance Corporation (HAC)**
460 West Main Street
Hyannis, MA 02601

(508) 771-5400

12 **Hampshire Community Action Commission, Inc. (HCAC)**
218 State Street
Northampton, MA 01060

(413) 584-6447 – Northampton
(413) 533-1801 – South Hadley, Granby
(413) 283-7630 – Ware, Belchertown

13 **Housing Allowance Project (HAP)**
145 State Street
Springfield, MA 01103

(413) 785-1251

14 **Lynn Economic Opportunity, Inc. (LEO)**
113 Munroe Street
Lynn, MA 01901

(617) 581-7220 – Lynn
(617) 233-3888 – Saugus

15 **Menotomy Weatherization**
730 Massachusetts Avenue
Arlington, MA 02174

(617) 646-1000, ext. 4792

16 **Montachusett Opportunity Council, Inc. (MOC)**
66 Day Street
Fitchburg, MA 01420

(508) 342-7025
(508) 795-7245 – Auburn

17 **New England Farm Workers Council, Inc. (NEFWC)**
a) City of Springfield only:
6 Frost Street
Springfield, MA 01105

(413) 733-9715

b) North Central Massachusetts:
Two Heywood Place
31 Lake Street
Gardner, MA 01440

(617) 630-1606 – Gardner
1-800-248-5016 – Outside Gardner

18 **North Shore Community Action Programs, Inc. (NSCAP)**
98 Main Street
Peabody, MA 01960

(508) 531-8810

19 **People Action in Community Endeavors, Inc. (PACE)**
166 William Street
P.O. Box D-626
New Bedford, MA 02742

(508) 999-9920

20 **Quincy Community Action Organization, Inc. (QCAO)**
1509 Hancock Street
Quincy, MA 02169

(617) 471-4025

21 **Springfield Action Commission (SAC)**
14 Wilbraham Road
P.O. Box 1449
Springfield, MA 01101

(413) 787-0785

22 **Self Help, Inc. (SH)**
142 Main Street
Brockton, MA 02401

(508) 588-5440

23 SOMERVILLE
City of Somerville Office of Planning and Community Development
City Hall
93 Highland Avenue
Somerville, MA 02143

(617) 625-6600, ext. 2559

24 **South Middlesex Opportunity Council, Inc. (SMOC)**
75 Howard Street
Framingham, MA 01701

(508) 620-1230 – Framingham
(508) 478-6460 – Milford
(617) 235-4557 – Wellesley

25 **Springfield Redevelopment Authority (SRA)**
73 State Street
Springfield, MA 01103

(413) 734-7740

26 **South Shore Community Action Council, Inc. (SSCAC)**
17 Court Street (REAR)
Plymouth, MA 02361

(508) 746-6707 – Plymouth
(508) 778-0870 – Hyannis

27 **Tri-City Community Action Program, Inc. (TCAP)**
341A Forest Street
Malden, MA 02148

(617) 322-6284

28 **Valley Dpportunity Council, Inc. (VOC)**
36 Center Street
Chicopee, MA 01013

(413) 594-6621 – Chicopee

29 **Worcester Community Action Council, Inc. (WCAC)**
340 Main Street
Worcester, MA 01608

(508) 754-7281 – Worcester
1-800-545-4577 – Outside Worcester

30 **Worcester Labor Co-op (WISER)**
205 Millbury Street
Worcester, MA 01610

(508) 757-2203

Community Listing

To Find The Agency, Match The Number Beside The City/Town To Agency Number Above

	Fuel Assistance	Weatherization	System Services/Heating
Abington	22	22	22
Acton	24	24	24
Acushnet	19	19	19
Adams	3	3	3
Agawam	28	21	28
Alford	3	3	3
Amesbury	4	4	4
Amherst	12	12	12
Andover	10	10	10
Arlington	8	15	15
Ashburnham	17b	16	16
Ashby	17b	16	16
Ashfield	9	9	9
Ashland	24	24	24
Athol	17b	16	16
Attleboro	22	22	22
Auburn	29	16	30
Avon	22	22	22
Ayer	17b	16	16
Barnstable	26	11	11
Barre	17b	16	16
Becket	3	3	3
Bedford	8	8	8
Belchertown	12	12	12
Bellingham	24	24	24
Belmont	8	15	15
Berkley	7	7	7
Berlin	17b	16	16
Bernardston	9	9	9
Beverly	18	18	18
Billerica	8	8	8
Blackstone	24	24	24
Blandford	28	13	28
Bolton	17b	16	16
Boston	1	1	1
Bourne	26	11	11
Boxborough	24	24	24
Boxford	4	4	4
Boylston	29	16	30
Braintree	20	20	20
Brewster	26	11	11
Bridgewater	22	22	22
Brimfield	28	21	28
Brockton	22	22	22
Brookfield	29	16	30
Brookline	1	1	1
Buckland	9	9	9
Burlington	8	8	8
Cambridge	5a	5b	5b
Canton	22	22	22
Carlisle	8	8	8
Carver	26	26	26
Charlemont	9	9	9
Charlton	29	16	30
Chatham	26	11	11
Chelmsford	8	8	8
Chelsea	6	6	6
Cheshire	3	3	3
Chester	28	13	28
Chesterfield	12	12	12
Chicopee	28	13	28
Chilmark	26	11	11
Clarksburg	3	3	3
Clinton	17b	16	16
Cohasset	26	26	26
Colrain	9	9	9
Concord	24	24	24
Conway	9	9	9
Cummington	12	12	12
Dalton	3	3	3
Danvers	18	18	18
Dartmouth	19	19	19
Dedham	22	22	22
Deerfield	9	9	9
Dennis	26	11	11
Dighton	7	7	7
Douglas	29	16	30
Dover	24	24	24
Dracut	8	8	8
Dudley	29	16	30
Dunstable	8	8	8
Duxbury	26	26	26
East Bridgewater	22	22	22
East Brookfield	29	16	30
East Longmeadow	28	21	28
Eastham	26	11	11
Easthampton	12	12	12
Easton	22	22	22
Edgartown	26	11	11
Egremont	3	3	3
Erving	9	9	9
Essex	2	2	2
Everett	27	27	27
Fairhaven	19	19	19
Fall River	7	7	7
Falmouth	26	11	11
Fitchburg	17b	16	16
Florida	3	3	3
Foxborough	22	22	22
Framingham	24	24	24
Franklin	22	22	22
Freetown	7	7	7
Gardner	17b	16	16
Gay Head	26	11	11
Georgetown	4	4	4
Gill	9	9	9
Gloucester	2	2	2
Goshen	12	12	12
Gosnold	26	11	11
Grafton	24	24	24
Granby	12	12	12
Granville	28	13	28
Great Barrington	3	3	3
Greenfield	9	9	9
Groton	8	8	8
Groveland	4	4	4
Hadley	12	12	12
Halifax	26	26	26
Hamilton	2	2	2
Hampden	28	21	28
Hancock	3	3	3
Hanover	26	26	26
Hanson	22	22	22
Hardwick	17b	16	16
Harvard	17b	16	16
Harwich	26	11	11
Hatfield	12	12	12
Haverhill	4	4	4
Hawley	9	9	9
Heath	9	9	9
Hingham	26	26	26
Hinsdale	3	3	3
Holbrook	22	22	22
Holden	29	16	30
Holland	28	21	28
Holliston	24	24	24
Holyoke	28	13	28
Hopedale	24	24	24
Hopkinton	24	24	24
Hubbardston	17b	16	16
Hudson	24	24	24
Hull	26	26	26
Huntington	12	12	12
Ipswich	2	2	2
Kingston	26	26	26
Lakeville	7	7	7
Lancaster	17b	16	16
Lanesborough	3	3	3
Lawrence	10	10	10
Lee	3	3	3
Leicester	29	16	30
Lenox	3	3	3
Leominster	17b	16	16
Leverett	9	9	9
Lexington	8	15	15
Leyden	9	9	9
Lincoln	24	24	24
Littleton	24	24	24
Longmeadow	28	21	28
Lowell	8	8	8
Ludlow	28	13	28
Lunenburg	17b	16	16
Lynn	14	14	14
Lynnfield	14	14	14
Malden	27	27	27
Manchester	2	2	2
Mansfield	22	22	22
Marblehead	18	18	18
Marion	19	19	19
Marlborough	24	24	24
Marshfield	26	26	26
Mashpee	26	11	11
Mattapoisett	19	19	19
Maynard	24	24	24
Medfield	24	24	24
Medford	27	27	27
Medway	24	24	24
Melrose	27	6	27
Mendon	24	24	24
Merrimac	4	4	4
Methuen	10	10	10
Middleborough	26	26	26
Middlefield	12	12	12
Middleton	18	18	18
Milford	24	24	24
Millbury	29	16	30
Millis	24	24	24
Millville	24	24	24
Milton	20	20	20
Monroe	9	9	9
Monson	28	21	28
Montague	9	9	9
Monterey	3	3	3
Montgomery	28	13	28
Mount Washington	3	3	3
Nahant	14	14	14
Nantucket	26	11	11
Natick	24	24	24
Needham	22	22	22
New Ashford	3	3	3
New Bedford	19	19	19
New Braintree	17b	16	16
New Marlborough	3	3	3
New Salem	9	9	9
Newbury	4	4	4
Newburyport	4	4	4
Newton	1	1	1
Norfolk	22	22	22
North Adams	3	3	3
North Andover	10	10	10
North Attleboro	22	22	22
North Brookfield	29	16	30
North Reading	10	10	10
Northampton	12	12	12
Northborough	24	24	24
Northbridge	24	24	24
Northfield	9	9	9
Norton	22	22	22
Norwell	26	26	26
Norwood	22	22	22
Oakbluffs	26	11	11
Oakham	29	16	30
Orange	9	9	9
Orleans	26	11	11
Otis	3	3	3
Oxford	29	16	30
Palmer	28	21	28
Paxton	29	16	30
Peabody	18	18	18
Pelham	12	12	12
Pembroke	26	26	26
Pepperell	8	8	8
Peru	3	3	3
Petersham	17b	16	16
Phillipston	17b	16	16
Pittsfield	3	3	3
Plainfield	12	12	12
Plainville	22	22	22
Plymouth	26	26	26
Plympton	26	26	26
Princeton	17b	16	16
Provincetown	26	11	11
Quincy	20	20	20
Randolph	22	22	22
Raynham	22	22	22
Reading	10	10	10
Rehoboth	7	7	7
Revere	6	6	6
Richmond	3	3	3
Rochester	19	19	19
Rockland	22	22	22
Rockport	2	2	2
Rowe	9	9	9
Rowley	4	4	4
Royalston	17b	16	16
Russell	28	13	28
Rutland	29	16	30
Salem	18	18	18
Salisbury	4	4	4
Sandisfield	3	3	3
Sandwich	26	11	11
Saugus	14	14	14
Savoy	3	3	3
Scituate	26	26	26
Seekonk	7	7	7
Sharon	22	22	22
Sheffield	3	3	3
Shelburne	9	9	9
Sherborn	24	24	24
Shirley	17b	16	16
Shrewsbury	24	24	24
Shutesbury	9	9	9
Somerset	7	7	7
Somerville	5a	23	23
South Hadley	12	12	12
Southborough	24	24	24
Southampton	12	12	12
Southbridge	29	16	30
Southwick	28	13	28
Spencer	29	16	30
Springfield	17	21	25
Sterling	17b	16	16
Stockbridge	3	3	3
Stoneham	27	27	27
Stoughton	22	22	22
Stow	24	24	24
Sturbridge	29	16	30
Sudbury	24	24	24
Sunderland	9	9	9
Sutton	29	16	30
Swampscott	14	14	14
Swansea	7	7	7
Taunton	7	7	7
Templeton	17b	16	16
Tewksbury	8	8	8
Tisbury	26	11	11
Tolland	28	13	28
Topsfield	18	18	18
Townsend	17b	16	16
Truro	26	11	11
Tyngsborough	8	8	8
Tyringham	3	3	3
Upton	24	24	24
Uxbridge	24	24	24
Wakefield	14	6	14
Wales	28	21	28
Walpole	22	22	22
Waltham	8	15	15
Ware	12	12	12
Wareham	26	11	11
Warren	29	16	30
Warwick	9	9	9
Washington	3	3	3
Watertown	8	15	15
Wayland	24	24	24
Webster	29	16	30
Wellesley	24	24	24
Wellfleet	26	11	11
Wendell	9	9	9
Wenham	2	2	2
West Boylston	29	16	30
West Bridgewater	22	22	22
West Brookfield	29	16	30
West Newbury	4	4	4
West Springfield	28	21	28
West Stockbridge	3	3	3
West Tisbury	26	11	11
Westborough	24	24	24
Westfield	28	13	28
Westford	8	8	8
Westhampton	12	12	12
Westminister	17b	16	16
Weston	24	24	24
Westport	7	7	7
Westwood	22	22	22
Weymouth	20	20	20
Whately	9	9	9
Whitman	22	22	22
Wilbraham	28	21	28
Williamsburg	12	12	12
Williamstown	3	3	3
Wilmington	8	8	8
Winchendon	17b	16	16
Winchester	27	27	27
Windsor	3	3	3
Winthrop	6	6	6
Woburn	27	27	27
Worcester	29	16	30
Worthington	12	12	12
Wrentham	22	22	22
Yarmouth	26	11	11

TO CONTACT THE LOCAL AGENCY THAT PROVIDES FUEL ASSISTANCE, HEATING SYSTEM SERVICES, OR WEATHERIZATION IN YOUR AREA, consult the city/town listing on the reverse side of this brochure. Specifics on application requirements, schedules, and locations are available from each agency.

AN INCOME ELIGIBILITY CHART FOR FUEL ASSISTANCE, WHICH ALSO PERTAINS TO ENERGY CONSERVATION PROGRAMS, APPEARS BELOW. Please note that certain Energy Conservation services are available to households of *all* sizes within "Income Range #3," which for Fuel Assistance is limited to one- and two-person households [simply add $3,423 to the two-person figure of $13,528, for *each* additional household member].

INCOME ELIGIBILITY CHART

Number of Household Members	Income Range #1 125% of Poverty	Income Range #2 150% of Poverty	Income Range #3 175% of Poverty
1	$7,213	$8,655	$10,098
2	9,663	11,595	13,528
3	12,113	14,535	–
4	14,563	17,475	–
5	17,013	20,415	–
6	19,463	23,355	–
7	21,913	26,295	–
8	24,363	29,235	–
Over 8	add 2,450 for each additional household member	add 2,940 for each additional household member	–
Fuel Assistance Benefit Levels	up to $675	up to $450	up to $300

FOR ADDITIONAL COPIES OF THIS BROCHURE OR FOR GENERAL INFORMATION ON EOCD'S ENERGY ASSISTANCE PROGRAMS, CALL THE STATEWIDE TOLL-FREE EOCD "HEATLINE"–

1-800-632-8175

OFFICE OF FUEL ASSISTANCE
EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Room 1103
Boston, MA 02202
617-727-3246

OFFICE OF ENERGY CONSERVATION
EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Room 1303
Boston, MA 02202
617-727-6964